

# **ACS COT Verification Review Information**

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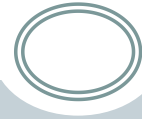
# Detroit Receiving Hospital Virtual Reverification 2020



**CRITICAL ELEMENTS FOR A SUCCESSFUL  
VIRTUAL VISIT  
CHALLENGES  
MEDICAL RECORD REVIEW**

Dr Anna Ledgerwood, TMD  
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# Critical Elements



## Critical Elements for a successful virtual reverification

- Administration support
- Compliance officer involvement
- Information technology involvement
- Dry runs
- Using trauma staff as navigators
- 2- Zoom sessions
- IT personnel remotely shadow the surveyor's PC 2 days before pre-review, to make sure they have all the applications needed to open the EMR and view the medical record in OneNote

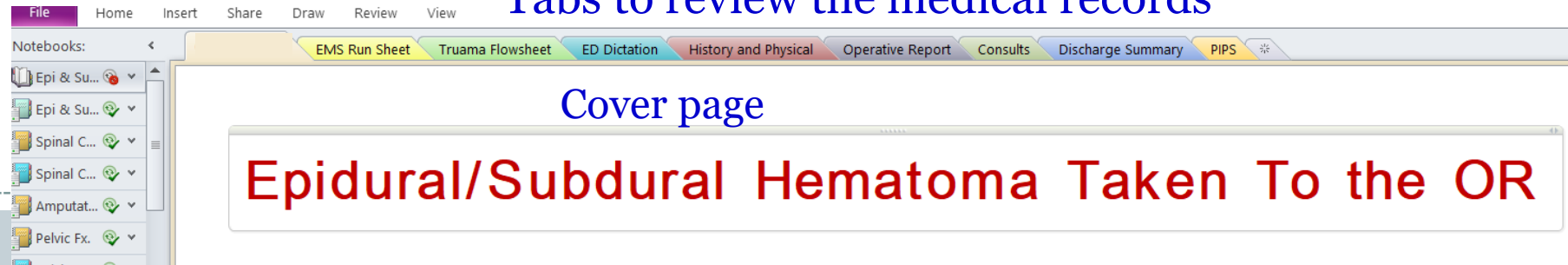
# Challenges



- Walk around tour in a crowded ED
- Reviewers are in two rooms
- Virtual tour suggestions
- Pre-review sessions
- PI Minutes
- Education, Prevention, Research
- Case Reviews each reviewer select their cases

# Medical Record Review

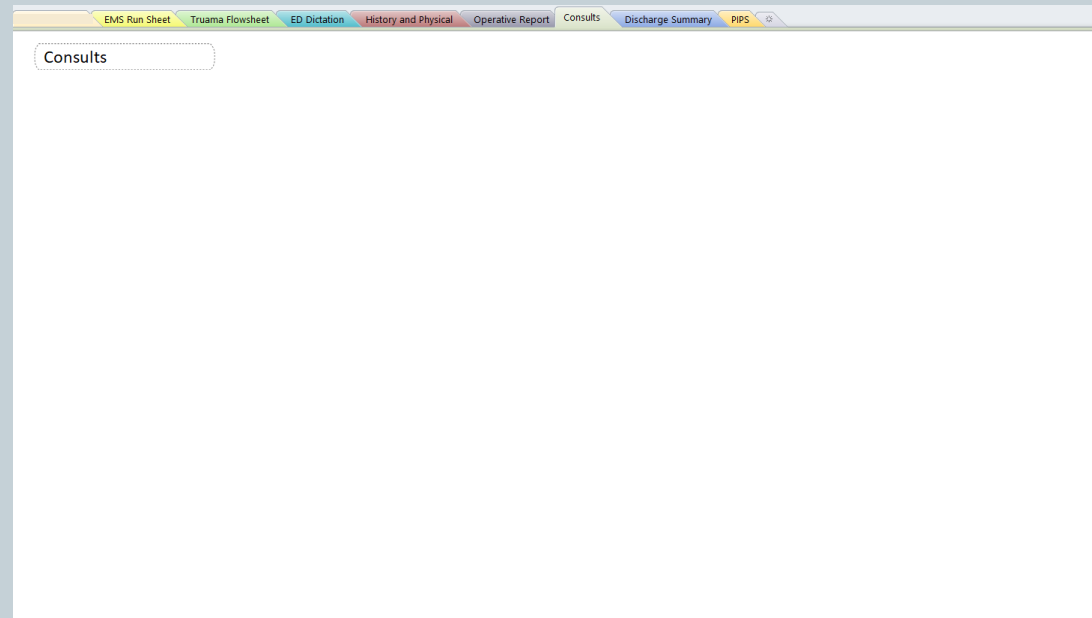
Tabs to review the medical records



Cover page

**Epidural/Subdural Hematoma Taken To the OR**

Consult tab arranged by date and service



Documents are saved in a USB drive with a password to open the file